

SYSTEM, METHOD AND PROGRAM PRODUCT FOR MAINTAINING ITEM REQUESTS

ABSTRACT OF THE INVENTION

Under the present invention, user-initiated and system-initiated item request are received by a “purchasing/requisition application” or the like. Upon receipt, a set of tables are populated using data within the requests. Thereafter the item requests are processed with the system-initiated item requests typically being processed in batch. Should an error arise in processing one of the system-initiated item requests (e.g., due to lack of supplier/approver, or a data level error within the request), the failed system-initiated request is placed into a failed request queue. Upon demand, an administrator can be presented with a view of the failed request queue so that he/she can see all requests that have failed. The system could also allow the administrator to view and edit the data corresponding to any of the user-initiated or system-initiated requests. Any views that are presented to the administrator are presented within a single browser window for GWA compliance.